Service Review

WHY CONDUCT A SERVICE REVIEW?

A Service Review goes beyond a Digital Audit, providing a comprehensive evaluation of your True Compliance processes. It helps organisations:

- Validate the accuracy of their corporate KPI statistics.
- Identify inefficiencies, training gaps, and system optimisation opportunities.
- Prepare for external regulatory audits.

HOW IT WORKS

A TC Plus specialist will conduct an on-site compliance process review, which includes:

- Interviews with key team members.
- Review of current processes and documentation.
- A Digital Audit of compliance documentation.

WHAT'S INCLUDED?

We provide a detailed report with:

- Risk ratings
- Recommendations for improving compliance management and reporting
- A strategic action plan to address identified issues

WHO CAN BENEFIT?

This service is primarily for housing providers who are not yet True Compliance customers but want to assess their compliance operations. Existing customers may also benefit from a Service Review to enhance their processes.